

## MARCH TRAINING!

### TOPIC:

ACL Software Training  
(14 CPE'S)

### PRESENTER:

Todd Melaragni, Manager at  
Sunera LLC

### OVERVIEW:

This class is designed to enable the inexperienced or novice user to advance their knowledge of ACL to an intermediate / advanced level and exposing them to many of the "best practices" used today. Leveraging real world data, we teach you how to overcome the common pitfalls within various data types, as well as how to get the most out of ACL.

### DATE/TIME:

Tuesday March 22nd and  
Wednesday March 23rd  
8:30 am - 5:00 pm

### PLACE:

Blue Cross Blue Shield  
5525 Reitz Ave  
Baton Rouge, LA 70809

### PRICE:

#### 2 day training:

\$425 for ISACA members  
\$550 for non ISACA members

#### 1 day training:

\$275 for ISACA members  
\$350 for non ISACA members

Breakfast, Lunch and  
Refreshments are included

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## A Note from the President...

*Happy Mardi Gras! The warm weather is finally upon us and we are ready to start this year off with a phenomenal board and agenda. Our past president Stacy Manning certainly sculpted a fine chapter through her hard work and sacrifices. We hope to continue her work of providing outstanding opportunities to add value to your enterprise. Thank you Stacy, we are indebted to you.*

*We encourage you to utilize the new and improved ISACA web site. It has been renovated to provide customization experiences, advanced search and functionality and a valuable knowledge center. The knowledge center provides featured topics and options to browse topics by category.*

*We are committed to your dedication and professional values and strive to exceed your expectations. You are always welcome to reach out to any of your board members for requests and/or suggestions. Our pictures and a few tid bits are provided at the end of the newsletter.*

*May you enjoy the Carnival Season in good health.*

*Sincerely,  
Michelle R. Seeling  
President - Baton Rouge ISACA*

### Upcoming Chapter Meeting/ Training Topics in 2011:

Memory Training

VoIP

Malware and Rootkits

SANS 20 Critical Controls

PHI

Cloud Computing

Access Control / Monitoring

IT Audit for Non-IT Auditors

To register please visit:

[http://  
aclsoftwaretrainingisacabr.eventbrite.com](http://aclsoftwaretrainingisacabr.eventbrite.com)

~ APRIL MEETING ~

COME JOIN US FOR A SPECIAL  
JOINT BATON ROUGE ISACA  
AND IIA CHAPTER MEETING!!

**TOPIC:**

The Benefits of a Powerful  
Trained Memory

**PRESENTER:**

Harold Mangum

**BIOGRAPHY:**

Harold Mangum is the  
President of The Memory  
Technologies Institute. Harold  
brings 27 years of training and  
development experience to  
the industry, 19 years of which  
he has taught memory training  
specifically. A psychologist edu-  
cated at UT, he spent 13 years  
with ARCO Oil & Gas Company  
as Director of Training and  
Development in the Engineer-  
ing and Operations Division.

This is one meeting that you  
definitely want to  
**REMEMBER!**

**DATE/TIME:**

April 20, 2011  
11:30 am - 1:00 pm

**Additional information coming  
soon!**

**New from isaca.org!**

ISACA has developed five new audit/  
assurance programs. These programs  
are part of the Information Technology  
Assurance Framework (ITAF) and are  
now available on the New Books page  
in the ISACA Bookstore. These pro-  
grams are available to members as a  
complimentary download.

1. Audit/Assurance Program:  
Apache™ Web Services Server
2. Audit/Assurance Program:  
Microsoft® Internet Information  
Services (IIS) 7.x Web Services  
Server
3. Audit/Assurance Program: MySQL™  
Server
4. Audit/Assurance Program: Social  
Media
5. Audit/Assurance Program: VMware  
Server Virtualization

**One seat just for you...**



**ISACA  
TRAINING  
WEEK!**

**MARCH 14-18, 2011**

**NEW ORLEANS, LA**

**Course Offerings:**

**Fundamentals of IT Audit and  
Assurance (FITAA)**

**New Class Offering!**

Program Highlights:

- \* Aligned with CISA job practice areas
- \* Designed specifically for new audit and as-  
surance professionals
- \* Beyond a basic understanding of controls  
and objectives
- \* Relating IT controls to delivery of  
business
- \* Tailored to the current, evolving role of IT  
auditors

**Governance of Enterprise IT**

Program Highlights:

- \* Learn how to recognize when effective  
governance has been achieved
- \* Understand the practices of enterprise  
governance, governance of  
enterprise IT, and governance of IT

This new Training Week course will  
assist in the development of a  
governance strategy to provide  
effective processes that can bring and help sus-  
tain value, while effectively managing risk to,  
and in, an  
organization.

**Information Security Management**

Program Highlights:

- \* Aligned with CISM job practice areas
- \* Builds on technical security skills
- \* Provides a strong base for building a suc-  
cessful career in managing  
information security
- \* Focuses on managing security,  
including development and  
implementation of best practices
- \* An overview of functions relevant to man-  
agement-oriented security  
focus

**Price:**

ISACA Member \$2,295  
Non-Member \$ 2,495

**Accommodations:**

Hotel Monteleone  
214 Royal Street  
New Orleans, LA 70130

**For additional information and registration visit**  
[http://www.isaca.org/Education/Upcoming-Events/  
Pages/ISACA-Training-Week.aspx](http://www.isaca.org/Education/Upcoming-Events/Pages/ISACA-Training-Week.aspx)

***If you can't make it to New Orleans, ISACA Training Week 2011***

***is also being offered at the following locations and dates:***

*Ottawa, Ontario, Canada April 4-8, 2011*

*Seattle, Washington August 8-12, 2011*

*Minneapolis, Minnesota September 12-16, 2011*

*Baltimore, Maryland October 24-28, 2011*

*Scottsdale, Arizona December 5-9, 2011*



## Feature News: Monitoring Internal Control Systems and IT

Now that internal controls are finally embedded in the critical business processes that drive enterprise success, the strategic spotlight has shifted.

Where? To monitoring.

Why? Control effectiveness degrades over time. Breakdowns occur. Internal controls do not always operate as designed.

### Six Considerations for Monitoring and IT:

1. If key controls are automated, relevant underlying IT general controls usually need to be monitored.
2. If key controls are manual but depend on information produced by IT, they usually are dependent on selected IT general controls, which also may need to be monitored.
3. The risk assessment process and the availability of computerized information drive which IT and manual controls will be monitored.
4. Information needed for monitoring may be available only from an IT process.
5. Monitoring of IT controls and automated monitoring often can be leveraged to address multiple monitoring objectives.
6. IT facilitates a repetitive, and often a continuous, monitoring process.

### How to Design and Execute an IT Monitoring Process:

#### 1. Understand and Prioritize Risks to Organizational Objectives

Start by performing a risk assessment. ISACA's Risk IT Framework can be a useful tool in defining relevant IT-related objectives and risks. Objectives and risks from other non-IT sources should also be considered when aspects of IT are utilized in the underlying business process.

Risks can be prioritized only when considered against organizational objectives. This is complicated by the fact that not all organizational objectives are formally stated. This is of particular importance with respect to IT because IT has a potentially pervasive use throughout many business processes and there are several IT-related organizational objectives that are frequently implied.

#### 2. Identify Key Controls

Monitoring should generally focus on key controls. Key controls are those that provide support for a reasonable conclusion about the effectiveness of the internal control system's ability to achieve the underlying objectives. By selecting key controls that address meaningful risks, management can efficiently focus its efforts and resources on high-value controls.

Key controls often have one or both of the following characteristics:

- \* Their failure could materially affect the ability to achieve an organizational objective, but may not be detected in a timely manner by other controls.
- \* Their operation may prevent other control failures or may detect such failures before they have an opportunity to become material to the business's objectives.

#### 3. Identify Information

Once key controls have been identified, consider the various options that exist to monitor those controls. The ultimate purpose of monitoring is for an evaluator to gather enough persuasive information to conclude that a control is operating at a sufficient level to mitigate a meaningful risk. When identifying information you should consider the elements of the control, determine if the control is already being monitored in some way, identify sources of information available to monitor the control, and consider the use of automated tools.

#### 4. Develop and Implement

This step involves four broadly defined tasks:

- \* Determine the frequency and method for monitoring and define evaluators.
- \* Develop monitoring procedures and determine changes needed to implement ongoing monitoring.
- \* Select and implement automated monitoring tools.
- \* Clarify reporting requirements and expectations.

*Excerpts from "Monitoring Internal Control Systems and IT: A Primer for Business Executives, Managers and Auditors on How to Embrace and Advance Best Practices" by ISACA*

# 2011–2012 Chapter Officers:

New Chapter Officers are elected during February or March of each year. Please consider volunteering your time and talents in order to ensure the ongoing success of the Chapter. Please contact any of the Chapter Officers for more information.

## President

Michelle R. Seeling  
[president@isaca-br.org](mailto:president@isaca-br.org)



Amedisys, Inc.

**Years with ISACA:** 4

**How you learned about ISACA:** IT

**Compliance Manager:** Annette Arvie

**Favorite thing about ISACA:** Networking

**Hobbies:** Gym time, watching movies being mindless and my dogs

**Favorite Movie:** Shawshank Redemption

## Vice President

Tome' Frazier, CISM  
[vp@isaca-br.org](mailto:vp@isaca-br.org)



BCBS of Louisiana

**Years with ISACA:** 4

**How you learned about ISACA:** Manager

**Favorite thing about ISACA:** Networking and meeting new people

**Hobbies:** Reading and spending time with my family

**Favorite Movie:** Can't name just one

## Webmaster

Rochana Lahiri, CISA, CIA  
[webmaster@isaca-br.org](mailto:webmaster@isaca-br.org)



Amedisys, Inc.

**Years with ISACA:** 4

**How you learned about ISACA:** Co-workers

**Favorite thing about ISACA:** Opportunity to learn and network

**Hobbies:** Gardening/Movies

**Favorite Movie:** There are many, can't name one

## Secretary/Treasurer

Jared Henderson, CIA, CISA  
[treasurer@isaca-br.org](mailto:treasurer@isaca-br.org)



BCBS of Louisiana

**Years with ISACA:** 3

**How you learned about ISACA:** an internal auditor for Fed-Ex gave a presentation at one of my LSUCIA classes and talked about the CISA and ISACA

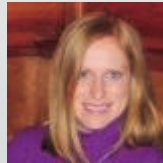
**Favorite thing about ISACA:** The ability to network with other IT professionals

**Hobbies:** Spend time with friends and family

**Favorite Movie:** Children of Men

## Publicity Coordinator

Connie Freeland, CISA, CISSP, CTGA  
[publicity@isaca-br.org](mailto:publicity@isaca-br.org)



Postlethwaite & Netterville

**Years with ISACA:** 7

**How you learned about ISACA:** Co-workers

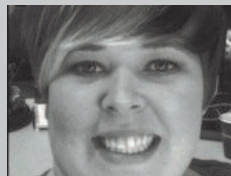
**Favorite thing about ISACA:** Networking with peers and local CPE

**Hobbies:** Spending time with my family and taking care of all our pets

**Favorite Movie:** 3:10 to Yuma

## Past President

Stacy Manning, CISA



BCBS of Louisiana

**Years with ISACA:** 7

**How you learned about ISACA:** Participation in the ACL/CISA course while attending LSU

**Favorite thing about ISACA:** Great trainings, CPEs at low cost, and Networking!

**Hobbies:** Spending time with my 3 dogs and 3 cats, helping animal welfare groups, and most of all, spending time with my nephew Jaxon

**Favorite Movie:** Land before Time, I can't help that this is still my favorite movie of all time ;)

## CISA/CISM/CGEIT Coordinator

Chasin Frew, CISA, CFE  
[certification@isaca-br.org](mailto:certification@isaca-br.org)



Amedisys, Inc.

**Years with ISACA:** 2.5

**How you learned about ISACA:** Through work

**Favorite thing about ISACA:** The people, contacts, and great training provided at reasonable rates

**Hobbies:** Photography and anything outdoors

**Favorite Movie:** Too many to pick just one

## Membership Coordinator

Angie Robinson, CIA, CISA  
[membership@isaca-br.org](mailto:membership@isaca-br.org)



Teachers' Retirement System of LA

**Years with ISACA:** 1

**How you learned about ISACA:** Co-workers

**Favorite thing about ISACA:** Networking and opportunities for continuing education

**Hobbies:** Reading and spending quality time with family and friends

**Favorite Movie:** It's Complicated

## Programs Committee Chair

Slava Sotnikov, CISSP, CISA, CISM, GPEN  
[programs@isaca-br.org](mailto:programs@isaca-br.org)



BCBS of Louisiana

**Years with ISACA:** 5

**How you learned about ISACA:** Networking

**Favorite thing about ISACA:** Continuing Education

**Hobbies:** Tiger Trap

**Favorite Movie:** From Russia with Love

Newsletter created by:

Connie Freeland

For comments/suggestions please contact:

[publicity@isaca-br.org](mailto:publicity@isaca-br.org)